



Inspection of natural gas pipeline in your area

To Whom It May Concern:

SaskEnergy, and its subsidiary TransGas, take pride in providing safe and reliable service to our customers. Every year, as part of our enhanced safety and pipeline integrity program, we routinely perform a variety of safety tests and inspections throughout different areas of the province. This includes surveying for natural gas leaks and visual inspections of utility right-of-ways.

To inspect our pipelines, we may utilize a variety of techniques that can include both vehicle-mounted equipment (i.e. ATV) and hand-held devices. These highly sensitive instruments are designed to detect natural gas and will be used to survey above and below ground infrastructure. In the event that a natural gas leak is detected or other repairs to the system need to be made, SaskEnergy personnel will respond accordingly.

Inspection of the pipeline system will take place over the next few months and is completed by SaskEnergy or a qualified Field Representative who has been contracted to complete this work on our behalf. Field Representatives will carry identification indicating they work for or on behalf of SaskEnergy.

While surveys are an integral part of SaskEnergy's annual safety program, all natural gas in SaskEnergy's distribution system is odourized as an additional safety feature. If you suspect the smell of natural gas, please call SaskEnergy's 24-hour emergency service line immediately at 1-888-7000-GAS (427).

Information regarding SaskEnergy's enhanced safety and pipeline integrity program is available by visiting saskenergy.com. A list of most frequently asked questions are included on the back of this letter for your reference.

Thank you for your cooperation. We appreciate your support of this important safety initiative.

Sincerely,

SaskEnergy Customer Services Team

Frequently Asked Questions

Who conducts the pipeline inspection?

Depending on the area of the province, SaskEnergy, or a qualified Field Representative from Hetek Solutions, West Country Energy Services, or Shermco, will complete the inspection. With a target to inspect approximately 20,000 kilometers of pipeline per year, SaskEnergy hires qualified industry experts with a proven service record to ensure this important safety-related work can be completed within a reasonable timeframe. Field Representatives will carry identification clearly indicating they are conducting work on behalf of SaskEnergy.

In the unlikely event an issue is identified during the inspection, SaskEnergy will be notified by the Field Representative to send a qualified SaskEnergy Field Technician to resolve the issue and/or to complete any necessary work.

How often do pipeline inspections occur?

The visual inspection of our natural gas pipeline occurs on a rotating schedule every 4-5 years, on average. However, ongoing monitoring, maintenance work, and safety-related response occur year round.

I was not aware a pipeline inspection was taking place on or near my property. Did I receive notification?

SaskEnergy/TransGas conducts ongoing inspections of the natural gas transmission and distribution system throughout all areas of the province. We try our best to notify landowners and residents when inspections are taking place by contacting the local municipality or town office. With thousands of kilometres of land area to cover and weather conditions permitting, we are unable to provide the exact date of when the inspection will take place on or near your property.

We also understand that everyone's time is valuable. Our goal is to conduct the inspection quickly and with no impact or disruption to you.

Should I be concerned about my natural gas service?

Inspection of natural gas facilities is required to comply with Federal and Industry Regulations and is our commitment to providing you safe and reliable service. This is part of SaskEnergy's planned, preventative maintenance program. If additional work is required as a result of the inspection, a SaskEnergy Representative will be in contact with you.

I am not a SaskEnergy customer. Why do you need access to my property?

SaskEnergy owns underground infrastructure which delivers natural gas service to over 385,000 customers throughout the province. In some instances, there may be a utility easement or a pipeline on your property to deliver service to a neighbouring property. Identifying who is a SaskEnergy customer can be a challenge for a Field Representative. We continue to improve our processes and technology so we can try to alleviate this issue in the future.